



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2025/B/5986941  
Dated/दिनांक : 22-02-2025

### Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण  |  |
|--|--|
| Bid End Date/Time/बिड बंद होने की तारीख/समय  | 04-03-2025 18:00:00  |
| Bid Opening Date/Time/बिड खुलने की तारीख/समय   | 04-03-2025 18:30:00  |
| Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)  | 180 (Days)   |
| Ministry/State Name/मंत्रालय/राज्य का नाम  | Ministry Of Minority Affairs   |
| Department Name/विभाग का नाम   | Haj Committee Of India   |
| Organisation Name/संगठन का नाम   | Haj Committee Of India   |
| Office Name/कार्यालय का नाम  | Haj House  |
| क्रैता ईमेल/Buyer Email  | hajhouse.hci@gov.in  |
| Item Category/मद केटेगरी   | Internet Bandwidth and Replication Service - Internet Leased Line; Private Service provider; Unified; Unified; 300 MBPS PRIMARY 200 MBPS SECONDARY   |
| Contract Period/अनुबंध अवधि  | 1 Year(s)  |
| Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)    | 76 Lakh (s)  |
| Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष | 3 Year (s)   |
| MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट                                 | No   |
| Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट                         | No   |
| Document required from seller/विक्रेता से मांगे गए दस्तावेज़   | Experience Criteria,Bidder Turnover,Certificate (Requested in ATC)<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Do you want to show documents uploaded by bidders to all bidders participated in bid?/                           | Yes  |

| <b>Bid Details/बिड विवरण</b>  |                             |
|---|-----------------------------|
| <b>Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया</b>   | No                          |
| <b>Type of Bid/बिड का प्रकार</b>  | Two Packet Bid              |
| <b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b> | 2 Days                      |
| <b>Evaluation Method/मूल्यांकन पद्धति</b>   | Total value wise evaluation |
| <b>Arbitration Clause</b>   | No                          |
| <b>Mediation Clause</b>   | No                          |

**EMD Detail/ईएमडी विवरण**

|                             |                     |
|-----------------------------|---------------------|
| Advisory Bank/एडवाइजरी बैंक | State Bank of India |
| EMD Amount/ईएमडी राशि       | 95000               |

**ePBG Detail/ईपीबीजी विवरण**

|  |                     |
|--|---------------------|
| Advisory Bank/एडवाइजरी बैंक  | State Bank of India |
| ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)                               | 5.00                |
| Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने). | 14                  |

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

HAJ HOUSE, MUMBAI  
(Haj Committee Of India)

**MII Compliance/एमआईआई अनुपालन**

|                               |     |
|-------------------------------|-----|
| MII Compliance/एमआईआई अनुपालन | Yes |
|-------------------------------|-----|

**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता

Yes

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Detailed Scope of Service:** [1740223768.pdf](#)

**Pre Bid Detail(s)**

| Pre-Bid Date and Time | Pre-Bid Venue                              |
|-----------------------|--|
| 27-02-2025 15:00:00   | CONFERENCE ROOM 1ST FLOOR HAJ HOUSE MUMBAI |

**Internet Bandwidth And Replication Service - Internet Leased Line; Private Service Provider; Unified; Unified; 300 MBPS PRIMARY 200 MBPS SECONDARY ( 2 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

| Specification                        | Values                              |
|--------------------------------------|-------------------------------------|
| <b>Core</b>                          |                                     |
| Type of Service                      | Internet Leased Line                |
| Types of Service providers           | Private Service provider            |
| License of Internet lease line (ILL) | Unified                             |
| License of Lease Line (LL/PP)        | Unified                             |
| Bandwidth Capacity ( In Mbps)        | 300 MBPS PRIMARY 200 MBPS SECONDARY |

| Specification                          | Values             |
|--|--------------------|
| DDOS with Internet Lease line Services | NO                 |
| Latency within India                   | Less than 100 ms   |
| Latency outside India                  | Less than 180 ms   |
| Packet Drop ( In percentage )          | less than 1        |
| Type of Media                          | Fibre              |
| Link Type( Manageability)              | Unmanaged          |
| Static IP required ( For ILL)          | 8                  |
| Router/ Networking Accessories         | Provided by Seller |
| <b>Addon(s)/एडऑन</b>                   |                    |

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता   | Number of Links | Additional Requirement/अतिरिक्त आवश्यकता |
|----------------|---|---|-----------------|--|
| 1              | Mohammed Tariq Badiuzzaman                              | 400001,HAJ HOUSE, 7-A, M.R.A. MARG (PALTON ROAD), MUMBAI - 400001 | 2               | N/A                                      |

#### Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

##### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

##### 2. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

##### 3. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

##### 4. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

**5. Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

**6. Buyer Added Bid Specific Scope Of Work(SOW)**

File Attachment [Click here to view the file.](#)

## **Disclaimer/अस्वीकरण**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract**

**and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**

File No. HCOI20-005400267/1/2025-HCOI  
**Government of India**  
**Ministry of Minority Affairs,**  
**Haj Committee of India**  
(Constituted under the Act of Parliament No.35 of 2002)

**INTRODUCTION**

Haj Committee of India is a statutory body constituted under the Act of Parliament No.35 of 2002, working under the administrative control of Ministry of Minority Affairs, Govt. of India, New Delhi and is associated with arrangements for Indian Haj Pilgrims at Haj House Building, before they proceed to Saudi Arabia and on their return to India. Haj Committee of India is entirely financed by contributions made by pilgrims annually. It is, therefore, not a commercial / profit making entity. Moreover this office is a services oriented organization working for Noble Cause of Haj Pilgrims.

**1. Eligibility Criteria**

- 1.1. The bidder should have valid ISP license issued by the Department of Telecommunications (DoT).
- 1.2. The bidder must have ISO certifications (if applicable).
- 1.3. The bidder should have at least 5 years of experience in providing Internet Leased Line services.
- 1.4. The bidder provides the details of similar projects executed in government / enterprise sectors.
- 1.5. The bidder should have Annual turnover of more than ₹100 crore in the last 3 years.
- 1.6. The bidder must submit the audited financial statements of last 3 years.
- 1.7. The bidder must submit the details of the network infrastructure and redundancy capabilities.
- 1.8. The bidder must submit the details of NOC (Network Operations Center).
- 1.9. The bidder must submit a declaration that the bidder has not been blacklisted by any government department or organization.

**2. Technical Specifications**

- 2.1. Dedicated Internet Lease Line (1:1 ratio) with symmetric upload and download speed.
- 2.2. 300 MBPS Primary / 200 Secondary (back up line), scalable to higher speeds (optional, based on organizational needs).
- 2.3. Guaranteed uptime of at least 99.5% or higher on a monthly basis.
- 2.4. Latency: <10 ms (local), <150 ms (international).
- 2.5. Packet Loss: Less than 1%.
- 2.6. The connection should include redundancy to ensure uninterrupted service.
- 2.7. Dual last-mile connectivity using different paths.

- 2.8. Fiber-optic-based connectivity.
- 2.9. Provision of required networking hardware like routers (if needed).
- 2.10. IPv4 and IPv6 compatibility.
- 2.11. Provision of a minimum of 8 static public IPs.
- 2.12. DDoS protection (optional but preferred).
- 2.13. Secured access control mechanisms.
- 2.14. 24x7 proactive network monitoring.
- 2.15. Monthly reports on uptime, bandwidth utilization, latency, and performance.
- 2.16. 24x7 technical support with a dedicated helpdesk.
- 2.17. Resolution of issues within predefined timelines (e.g., critical issues within 2-4 hours).
- 2.18. The service provider must comply with TRAI regulations and other relevant government norms.

### **3. Commercial Specifications**

- 3.1. The duration of the contract is 1 year.
- 3.2. Cost breakdown:
  - i One-time installation/setup charges.
  - ii Monthly recurring charges (MRC).
  - iii Any additional charges (e.g., for scalability, extra IPs, or additional services).
  - iv GST and other applicable taxes.
- 3.3. Payment cycle will be either monthly or quarterly.
- 3.4. Penalty clauses for delayed implementation or SLA violations.
- 3.5. Penalty for non-compliance with uptime, latency, or other SLA terms.

### **4. Performance Security Deposit:**

The successful bidder must deposit 10% of the awarded contract amount as a Performance Security Deposit.

### **5. Delivery Timeline:**

The installation and commissioning of the line must be completed within 4 weeks from the date of the work order.

### **6. Bid Submission Requirements**

#### **6.1. Technical Bid:**

- a. Compliance with technical specifications.
- b. Supporting documents for eligibility criteria.
- c. Network diagram showing connectivity and redundancy.
- d. SLA terms.

#### **6.2 Commercial Bid:**

- a. Detailed pricing with breakups.
- b. Taxes and other charges clearly mentioned.



**7. CONDITIONS OF BID**

- 7.1. Haj Committee of India reserves the right to reject any or all Bids, wholly or partly or close the Bid at any stage prior to the award of contract without assigning any reason whatsoever.
- 7.2. Haj Committee of India reserves the right to carry out the capability assessment of the Bidders and the Chief Executive Officer decision shall be final in this regard.
- 7.3. The bid of any bidder who has not complied with one or more of the conditions of eligibility criteria and / or fails to submit the required documents as required / or mentioned in Bid document is liable to be summarily rejected.
- 7.4. It shall be the responsibility on the Bidder to fully inform / acquaint / familiarize itself with local conditions and factors, which may have any effect on the execution of services to be rendered under the contract. All Bidder (s) intending to bid shall visit, if required and make themselves thoroughly acquainted with the local site conditions.
- 7.5. Haj Committee of India shall presume that the Bidder has understood and agreed that all the relevant factors have been kept in view while submitting the bid. No financial adjustment arising thereof shall be permitted by Institute, on the basis of any non- clarity of information about local conditions being pleaded by the bidder.
- 7.6. The Service Provider shall responsible for providing the 300 MBPS (1:1) Primary line/ 200 MBPS Secondary (backup line) managed leased line Internet connectivity at Institute at all times throughout the Contract Period.
- 7.7. The Bidder shall be responsible for installation, commissioning and configuring of hardware for connectivity providing, configuring and provisioning a suitable edge router. The Bidder will maintain the OFC and equipment to provide Internet Services to Haj Committee of India Server Room for efficient running at all times of the contract.
- 7.8. Liaisoning, if required with outside Agency/Government Authority for obtaining point to point connectivity between Service Provider Node and Haj Committee of India, shall be the sole responsibility of the Service Provider/Bidder.
- 7.9. The Service Provider will do preventive maintenance once a quarter for upkeep of the systems running. The schedule will have to be adhered to strictly.
- 7.10. Haj Committee of India will not procure any hardware and the Service Provider will have to provide all the required hardware or latest technology from time to time and will also be fully responsible for its maintenance.
- 7.11. The present estimate bandwidth demand of the Institute is 300 MBPS (1:1) Primary line/ 200 MBPS Secondary (backup line). However, the Haj Committee of India may require additional bandwidth in excess of 300 MBPS (1:1) Primary line/ 200 MBPS Secondary (backup line). In that case, the selected Bidder would have to supply / operate the excess bandwidth with additional cost on prorate basis.
- 7.12. Haj Committee of India reserve the rights to decrease the 300 MBPS (1:1) Primary line/ 200 MBPS Secondary (backup line) bandwidth if required the selected Bidder would have to supply / operate the lesser bandwidth with cost on prorate basis .
8. **The separate new line with preferably different source operator other than the existing source operator should be implemented by the selected Bidder.**
9. **The Bidder must provide Monitoring Web Base Interface to access for log files & Utilization of Bandwidth.**
10. **Support & Services during Contract Period:**
  - a. The Service Provider should provide support desk details with escalation matrix for handling of support related services during the contract period.

- b. Haj Committee of India shall be able to directly log any issue with Service Provider and interact with support personnel for resolution of any issue, obtaining technical guidance for any further changes in the software or its configuration, upgrades, updates and all other types of technical queries.
- c. The Service Provider shall provide periodic reports pertaining to utilization of resources.
- d. The Service Provider shall provide access to log files to Haj Committee of India.
- e. The Service Provider shall inform Haj Committee of India at least 1 week in advance for any planned system downtime.
- f. The Service Provider shall inform Haj Committee of India immediately in case of any unplanned downtime, and cyber incidents.
- g. In case of change of service location, reconfiguration of solution shall be done at no extra cost.
- h. The Service provider shall appoint one Account Manager on behalf of the service provider to interact with HCoI for any problems on issues, whether Commercial or Technical. HCoI will inform the Account Manager of any problem, issues or internet line down etc. which will be directly communicated to them for resolution instead of lodging a complaint or generating a ticket on the help desk.

#### **11. BID PRICE**

- 11.1. GST, if applicable, shall be paid by Haj Committee of India as per prevailing rates.
- 11.2. The Service Charges quoted by the Bidder shall be in "Indian Rupees" in accordance with the Price Bid Format provided in this Bid Document.
- 11.3. The Service Charges quoted by the Bidder shall be fixed for the duration of the Contract and shall not be subjected to adjustment on any account.
- 11.4. Haj Committee of India and its officers/employees will not be responsible to any liabilities, entitlement or claims in the context of any statutory dues, charges, demands etc of whatsoever for undertaking the said Contract by the Service Provider.
- 11.5. During the Contract Period, any damages / loss caused to the Haj Committee of India will be recovered from the Quarterly Bill of the selected Service Provider.

#### **12. SINGLE BID BY INDIVIDUCAL BIDDER:**

Each Bidder shall submit only one bid.

#### **13. EVALUATION OF BIDS**

- 13.1. Haj Committee of India will evaluate and compare the Bid(s) determined to be substantially responsive i.e. which:
  - a. Are properly signed on each page & submitted.
  - b. Confirm to the terms & conditions and specifications of the Bid Document.
- 13.2. **Conditional Bid(s) will not be accepted.**
- 13.3. The evaluation of the proposals shall be done in two stages:
  - a. Technical / Qualifying Bid Evaluation
  - b. Financial Price/Bid Evaluation

- 13.4. Haj Committee of India shall evaluate the Technical Bids for essential eligibility criteria, submission of EMD/ Bid Security Declaration, submitted supporting documents and overall responsiveness in accordance with the Bid Document.
- 13.5. The Financial / Price Bid(s) shall be evaluated on the basis of the lump sum quoted price in accordance with the Price Bid Format provided in the Bid Document.
- 13.6. The Lowest Bidder (L1) shall be awarded the Contract subject to fulfilment of all the conditions of the Bid.

**14. BID SYSTEM AND INSTRUCTIONS FOR SUBMISSION OF BIDS:**

- i. **"TWO BID SYSTEM"** viz. **Technical / Qualifying Bid** and **Financial / Price Bid** will be followed for this Bidding.
- ii. It is essential to fill all the forms completely to qualify the Technical Bid.
- iii. Incomplete forms shall be summarily rejected. If needed, separate sheets should be enclosed for furnishing complete details.
- iv. The Price should be indicated in the prescribed format in the Price Bid only. Any other format will lead to disqualification.

**15. The Lowest Bidder (L1) shall be awarded the 300 MBPS Primary Internet Leased Line (Optical Fibre Cable) (1:1 uncompressed and unshared) / 200 MBPS secondary (backup line) at Haj House, 7-A, MRA Marg, Mumbai Contract subject to fulfilment of all the conditions of the Bid.**

**16. SELECTION CRITERION IN CASE OF TIE OF SAME RATES OF L1**

The Bidder who has **completed more number of similar works / contracts of Similar Services as per this Bid** will be selected.

**17. AWARD OF WORK:-**

- 17.1. Haj Committee of India will award the contract to the bidder whose Bid has been determined to be substantially responsive and who has been selected as per the above criteria.
- 17.2. Notwithstanding the above Haj Committee of India reserves the right to acceptor reject any bids and to cancel the bidding process and reject all bids at any time prior to the award of contract.

**18. Other Terms & Conditions:**

- 18.1. Haj Committee of India reserves the right to terminate the contract at any stage without citing any reasons.
- 18.2. Each and every document up-loaded along with bid should be signed by the Authorized signatory of the Company/Firm/Agency and same should be up-loaded along with bid.
- 18.3. One month notice will be given by either party for termination of the contract during the tenure of contract for breach of clause or otherwise.
- 18.4. No other person, except the service providers authorized representative / technician shall be allowed to enter in this office. The service provider must furnish details of identity of the technician beforehand to the office. In case any person employed by the contractor commits any misconduct indiscipline / incompetence or involve in any crime while in work, he / she will be immediately debarred from the office and disciplinary action against that person will be taken.

- 18.5. The service provider will not be allowed to perform his personal work / outside work in this office premises during the contract period.
- 18.6. All disputes are subjected to jurisdiction of Mumbai courts.



**Dy. Chief Executive Officer**  
Haj Committee of India,  
Haj House, Mumbai.